

Description for Temporary Certification

Issuance of Temporary Certificate (Pass) for The Act on Assistance Dogs for Persons with Physical Disabilities, Hearing Dogs / Mobility Support Dogs from Overseas -

■□■ Supervision ■□■

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Japan Hearing Dogs for Deaf People (<http://www.hearingdog.or.jp>) performs a task, as an overseas cooperation volunteer, of issuing temporary certificates (passes) for Assistance Dogs and their Partners (users) from overseas at the occasion of 2020 Tokyo Olympics & Paralympics, in the following manner:

Japan Hearing Dogs for Deaf People always expresses respect for the high-level organization, knowledge, and training standard in training organizations that are Accredited Members of ADI (Assistance Dog International). In Japan, however, the “**The Act on Assistance Dogs for Persons with Physical Disabilities**” (that took effect in October 2002: See Web

https://www.mhlw.go.jp/english/policy/care-welfare/welfare-disabilities/assistance_dogs/act.html)

stipulating the facilitation of public transportation or facilities, etc, for domestic Assistance Dogs partners is in place, and Guide dog, Mobility Service Dog, and Hearing Dog partners are certified with the “Certificate for a Disabled Person Partnered with Assistance Dog (hereinafter referred to as “Certificate”)” by a corporation designated by the Minister of Health, Labor and Welfare, as required by the law. Assistance Dogs Partners are permitted to go to a public place or store, or get on to a public vehicle, etc, with the Assistance Dog by presenting the Certificate, while overseas Assistance Dog Partners are exempt from the Assistance Dog Act. Therefore, like Japan Hearing Dogs for Deaf People, the designated corporations are currently working on the issuance of the Temporary Certificates (passes) for overseas Assistance Dog Partners visiting Japan to advance smooth acceptance, when those partners’ management capacity and the training level of their Assistance Dogs measure up to the regulations in Japan for Assistance Dogs Partners with the disabled (Guide Dogs, Mobility Support Dogs, Hearing Dogs), and the appeal for cooperation of Japanese society.

Japan Hearing Dogs for Deaf People is one of the corporations designated by the Minister of Health, Labor, and Welfare and the only organization in Japan that passed the ADI Accreditation Test as of 2006 and 2012. The temporary certificate will be delivered for free of charge to Assistance Dogs Partners and Assistance Dogs that have cleared the standards below only for graduates from ADI’s official member organizations.

For inquiries The Act on Assistance Dogs for Persons with Physical Disabilities, see the following information from the Ministry of Health, Labor, and Welfare:

People with disabilities are required to carry the “Certificate” based on Japan’s national legislation when they are accompanied with Assistance Dogs in public transportation facilities or other facilities in Japan that are used by the general public.

■Conditions for Issuance of Temporary Certificate

Note 1: The association only handles Hearing Dogs / Mobility Service Dogs.

Note 2: International airports you can use when you enter the country are limited to Narita or Haneda Airport.

Note 3: The temporary certificate is issued only for graduates from ADI Accredited School. (Inquiry and submission of prior required documents are handled by the school you have graduated from. The association does not accept direct inquiry and application by assistance dog users).

Note 4: The association will conduct interviews/inspections of overseas Assistance Dogs' public manners in the airport when users enter the country to ensure accreditation in Japan (See the discussion later in this document).

Note 5: There may be cases where the temporary certificate cannot be issued, depending on the results of interviews/inspections of public manners, even after the partner has entered the country. The partner will also be requested to return the temporary certificate after acceptance or delivery when the partner's behavior violates The Act on Assistance Dogs for Persons with Physical Disabilities in Japan or police receives any "report" on the partner's breach of manners.

Note 6: Inspection/issuance of the temporary certificate is free of charge.

Note 7: The partners will be requested by the airport service post office to return the temporary certificate, whenever the partner leaves the country.

Note 8: The ADI Accredited School the graduate has graduated from shall assume joint and several liability on any accidents / unpaid amounts of payments (e.g., ignoring hotel bills) caused in Japan by the graduate to whom the temporary certificate is delivered. The graduates who obtain the temporary certificate will be requested to sign off on the contract (Show the URL: [here](#)) to be concluded with Japan Hearing Dogs for Deaf People accordingly.

■ Procedures

1. Assistance Dogs Partners who seek issuance of the Temporary Certificate are requested to submit the following documents/matters which should be typed up in English to Japan Hearing Dogs for Deaf People (inf@hearingdog.or.jp | Fax: +81-265-85-5088), indicating "Re: Temporary Certificate for 2020 Tokyo Olympics," through the ADI Accredited School they graduated from. We cannot provide any answers over the phone.

The deadline for submission is 3 months before the entry into Japan to participate in or watch Olympic & Paralympics' games.

<Information to Be Submitted>

- 1) Microchip number
- 2) A copy of the certificate obtained from ADI Accredited School
- 3) A copy of the recommendation letter from ADI Accredited School and written guarantee/contract for joint and several liabilities that is applicable to the accident caused
- 4) A copy of the liability insurance policy related to the insurable contingency in Japan
- 5) Assistance Dog's health certificate (the one issued 4 months before the entry into Japan, including matters necessary for quarantine when the Assistance Dogs Partners enters Japan)
- 6) Video: A video showing the Assistance Dog's walking motion, basic motion, and auxiliary movement when accompanying the partner at a shopping mall etc. (URL, in the case the video is uploaded to YouTube etc.)

* The association does not accept direct inquiry and application by Assistance Dogs Partners.

- * When falsity such as the microchip number of the Assistance Dog entering Japan that differs from the number submitted is found on the documents submitted etc., there may be cases where the temporary certificate cannot be issued or the temporary certificate once issued is canceled.
2. The documents etc. that are submitted will be examined by the association, and the results will be announced through ADI Accredited School.
 3. Following the Partner's entry into Japan, the association's staff will conduct an interview / inspection of public manners for the overseas Assistance Dogs at Haneda or Narita Airport.
 - * When the Assistance Dog is not up to standards for Assistance Dogs in Japan (the interview / inspection of public manners has revealed the following results: e.g., A: The dog shows aggression towards moving objects such as other dogs or foods, B: The dog loses its nerve (mental stability) on exposure to a loud noise, unfamiliar sound, or strange voice, strange behavior, or strange attire when accompanying the partner on a train, C: The partner's capacity for managing the Assistance Dog's behavior by means of obedience training etc. turns out to be low), there may be cases where the temporary certificate cannot be issued.
 4. The temporary certificate will be issued for the overseas Assistance Dog that has passed the inspection.
 - * When it is found later after an accident or report that the Assistance Dog is not up to standards for Assistance Dogs in Japan, the temporary certificate once issued will be canceled and the user will be requested to promptly return the certificate in a reply envelope provided. In the case where the certificate is not returned, the picture of the Assistance Dog whose certificate is canceled, the reason, and the number of the certificate canceled will be publicly announced on official website (such as SNS) of Japan Hearing Dogs for Deaf People.
 5. Compensation liability such as an accident caused by the Hearing Dog / Mobility Support Dog accompanying the Assistance Dog Partner
 - * The partner or the training organization will assume compensation liability such as an accident caused by the Hearing Dog / Mobility Support Dog accompanying the Assistance Dog Partner, responsibly. Japan Hearing Dogs for Deaf People that has issued the temporary certificate assumes no responsibility whatsoever. Accident example: A bite accident caused by an accompanying dog. A traffic accident caused by an accompanying dog dashing out etc. Train stops etc. due to an excited accompanying dog on a train.
 6. Please return the temporary certificate to Japan Hearing Dogs for Deaf People in a reply envelope provided by the time when you leave Japan.
 - * In the case where the certificate is not returned, the picture of the Assistance Dog whose certificate is canceled, the reason, and the number of the certificate canceled will be publicly announced on website of Japan Hearing Dogs for Deaf People.

■Counseling about Assistance Dogs in Japan (Subject to Fees):

- Veterinary Counseling: Akasaka Animal Hospital (<http://www.akasaka-ah.com>) Akabishi Bldg., 2F. 4-1-29, Akasaka, Minato-ku, Tokyo +81-3-3583-5852 Person in Charge : Dr Akiko Shibanaï, Dr Ishida, Mr Morimasa, Dr Kannno, Mr Mochizuki and Ms Fujita
- Counseling about Grooming etc.: Aoyama Kennel (<http://aoyamakennel.com/>) 3-2-19 South Ebisu Shibuya Tokyo +81-3-3713-1199 Person In Charge: Ms Lie Shimozono
- Restaurants Welcome Assistance Dog Partners: Lists (Under construction)

■Frequently Asked Questions

Question: What is a quarantine procedure for entry into Japan?

Answer: Please contact the Animal Quarantine Service, the Ministry of Agriculture, Forestry, and Fisheries (<http://www.maff.go.jp/aqs/english/index.html>).

* Guide to importing dogs etc. into Japan from Non-designated regions Import Procedures Manual (Outside the designated area / English Edition)

http://www.maff.go.jp/aqs/animal/dog/pdf/guide_nonfree-en.pdf

* Guide to importing dogs etc. into Japan from the designated regions (Designated area / English Edition) http://www.maff.go.jp/aqs/animal/dog/pdf/guide_free-en.pdf

*Japan Hearing Dogs for Deaf People cannot provide any consultation for quarantine.

The Ministry of Health, Labor, and Welfare also provides information regarding overseas assistance dog users. (http://www.mhlw.go.jp/english/policy/care-welfare/welfare-disabilities/assistance_dogs/index.html)

Question: Is it possible to be accompanied by an overseas Assistance Dog in Japan, once the quarantine procedure has completed?

Answer: The quarantine procedure is one thing, but handling as an Assistance Dog in Japan is quite another matter. Quarantine is the procedure definitely required for imported animals and Assistance Dog partners are obliged to perform the process. Therefore, although overseas Assistance Dogs can enter Japan once the quarantine procedure has completed, the partner needs the temporary certificate to get on to a public vehicle, stay at a hotel, etc. with, or to be accompanied by the Assistance Dog when you visit Olympic arenas etc.

Question: Is it possible for Assistance Dog partners to take the procedure themselves for the issuance of the temporary certificate?

Answer: Japan Hearing Dogs for Deaf People does not accept direct inquiry and application by Assistance Dog Partners.

Please make sure to follow the procedure through the ADI Accredited School you have graduated from.

Question: Is Japan Hearing Dogs for Deaf People held liable in the case where the temporary certificate is not issued after the entry into Japan?

Answer: Japan Hearing Dogs for Deaf People is not liable for any loss the Assistance Dog Partner may suffer when the temporary certificate cannot be issued or the temporary certificate is canceled because the overseas Assistance Dog is not up to standards for Assistance Dogs in Japan.