



Assistance Dogs
INTERNATIONAL

**ADI CANDIDATE APPLICATION
CLIENT REFERENCE FORM**

The Board of Assistance Dogs International (ADI) requires all nonprofit programs applying for Candidate Status with ADI to receive three (3) references from assistance dog clients who have worked with their assistance dog successfully for a minimum of one (1) year. **ADI wants to learn as much about the program as possible so we know their strengths and where they may need additional support during their Candidacy. Your reference will be kept confidential.**

- Person completing the reference is required to be a current client of the applicant organization.
- Person completing the reference is required to have worked with their assistance dog successfully for a minimum of one (1) year.

Please complete this form to the best of your ability based on your knowledge and experience with the potential candidate program. Include a separate paper if needed referencing the question number.

NAME OF APPLICANT ORGANIZATION: _____

YOUR NAME: _____

YOUR PHONE NUMBER: _____ **YOUR EMAIL:** _____

1. How long have you known this program?

2. When did you receive your assistance dog?

3. What does your dog do to help you?

4. Describe your experience with the program's application process and waitlist. Were eligibility requirements clear? Were you informed of the application timeline? How often were you provided with updates on your application status?

NAME OF APPLICANT ORGANIZATION: _____

5. Describe your experience with the training you received from the program. How long was your training program? If you received a trained dog, how was the matching process for you? Do you feel the education and hands-on training you received was adequate?

6. Describe your experience with follow up support after receiving your assistance dog. How often has the program been in contact with you? Is the program available to help problem-solve and answer questions? Do you know who to contact if you have an issue?

7. What does the program do particularly well? Is there anything the program could do to improve?

8. Anything else you'd like to share about your experience with this program?

Signature _____ Date _____

Thank you for taking the time to provide a reference for this potential Candidate Program!

Please return this form directly to:
In Europe, Steph Atkin, ADEu Development Coordinator:
steph@assistancedogsinternational.org

In all other regions, Elizabeth Reberk, Education Program Coordinator
elizabeth@assistancedogsinternational.org